

January 18, 2019

Mr. Fred Mytty Dodge County Clerk 435 N Park Fremont, NE 68025

Dear Mr. Mytty:

Agendo 35000 # 1-30-2019

2019 JAN 22 PM I2: 59

At Charter (locally known as Spectrum), we continue to enhance our services, offer more of the best entertainment choices and deliver the best value. We are committed to offering our customers with products and services we are sure they will enjoy. Containing costs and efficiently managing our operations are critical to providing customers with the best value possible. Like every business, Charter faces rising costs that require occasional price adjustments. As a result, customers will be notified that effective on or after February 21, 2019, pricing will be adjusted for the following residential video service:

Broadcast TV Surcharge will change from \$9.95 to \$11.99

We remain committed to providing an excellent experience for our customers, in your community and in each of the communities we serve. If you have any questions about this change, please feel free to contact me at (402) 421-0378 or via email at jeremiah.blake@charter.com.

Sincerely,

Jeremiah Blake

Director, Government Affairs



January 16, 2019

Mr. Fred Mytty Dodge County Clerk 435 N Park Fremont, NE 68025

Dear Mr. Mytty:

Charter Communications, locally known as Spectrum, is happy to report that we have reached an agreement with Tribune Broadcasting to provide WGN America and multiple local ABC, CBS, FOX and CW, and digital multi-cast channel affiliate stations to our customers. We are pleased to have reached a fair agreement and appreciate your support and patience.

Additionally, Charter is making its customers aware that effective on or after February 15, 2019, the following changes that will occur on the channel line-up serving your community:

- The Spectrum TV Silver package will no longer include Cinemax. Cinemax will be available for subscription as an a la carte service only. The monthly a la carte subscription rate will be reduced from \$15.00 to \$9.99.
- The Spectrum TV Gold package will no longer include Cinemax and EPIX. These services will be available for subscription as a la carte services only. The monthly a la carte subscription rates for Cinemax and EPIX will each be reduced from \$15.00 to the following rates: Cinemax - \$9.99, EPIX - \$5.99.
- Pricing for monthly a la carte TMC subscription service will be reduced from \$15.00 to \$9.99.

If customers would like to add any of these a la carte services, they can visit www.spectrum.com/getchannels. To view a current Spectrum rate card visit www.spectrum.com/channels. To view a current Spectrum rate card visit www.spectrum.com/ratecard. For questions call 1-855-70-Spectrum. Customers may downgrade or disconnect service without charge within 30 days of receipt of this notice.

If you have any questions about the above changes, please feel free to contact me at (402) 421-0378 or via email at jeremiah.blake@charter.com.

Sincerely,

Jeremiah Blake

Director, Government Affairs