

Agenda Item # /3

Date ///4/20

October 22, 2020

Mr. Fred Mytty Dodge County Clerk 435 N Park Fremont, NE 68025

Dear Mr. Mytty:

Charter Communications ("Charter") will make the following changes to our channel lineup for customers in your community.

CHANNEL	CHANGE	CHANNEL NUMBER	Effective
DIY Package Migration	DIY Package Migration (Discovery): Contracted move to SPP Select & legacy equivalent tiers in all systems carrying	97, 161	11/13/2020
	Currently carried on SPP Tier 1 (legacy packages vary).		
MGM HD Rebrand to MGM Movie Network	MGM HD Rebrand to MGM Movie Network: Rebranding to MGM Movie Network	633	12/2/2020

If you have any questions about this change, please feel free to contact me at (402) 421-0378 or via email at jeremiah.blake@charter.com.

Sincerely,

Jeremiah Blake

Director, Government Affairs



October 22, 2020

Mr. Fred Mytty Dodge County Clerk 435 N Park Fremont, NE 68025

Dear Mr. Mytty:

Charter Communications "Charter" is making its customers aware that effective on or after October 31, 2020, customer bill statement dates and payment due dates will be changing. Customers are being notified of these changes via three separate message tactics: (1) bill message, (2) bill advertisement insert, and (3) a follow up bill statement message. If customers use our AutoPay feature, a customer's payment date will be the same as the due date. If customers pay by credit card, the date the credit card is charged may change in accordance with the customer's new due date, so customers may need to make adjustments with their financial institutions to account for the date changes.

If you have any questions about this change, please feel free to contact me at (402) 421-0378 or via email at jeremiah.blake@charter.com.

Sincerely,

Jeremiah Blake

Director, Government Affairs