



RECEIVED

2019 MAY 24 AM 10: 58

DODGE COUNTY, NEBRASKA
FRED MYTTY, COUNTY CLERK

May 21, 2019

Mr. Fred Mytty
Dodge County Clerk
435 N Park
Fremont, NE 68025

Agenda Item # 17.
Date 6-5-2019

Dear Mr. Mytty:

Charter Communications, locally known as Spectrum, is making its customers aware that effective on or after June 23, 2019, consistent with our Terms and Conditions of Service, Spectrum will no longer provide a pro rata credit for services sold on a monthly basis that are cancelled prior to the end of the current billing month*. Customers will be responsible for the full monthly charge for those services that are offered on a monthly subscription basis to which the customer has subscribed, regardless of the customer's termination of such monthly service prior to the conclusion of the respective subscription month.

Additionally, Charter will make the following change to our channel lineup for customers in your community.

CHANNEL	CHANGE	CHANNEL NUMBER	Effective
Hillsong	Replace Hillsong with Upliftv	472, 496	5/24/19

If you have any questions, please feel free to contact me at jeremiah.blake@charter.com or (402) 421-0378 should you have any questions.

Sincerely,

Jeremiah Blake
Director, Government Affairs

*Some limited exceptions may apply. Please see our Terms and Conditions of Service for further details: <https://www.spectrum.com/policies/terms-of-service.html>.