

From: Blake, Jeremiah L [mailto:Jeremiah.Blake@charter.com]
Sent: Wednesday, July 21, 2021 2:19 PM
To: Blake, Jeremiah L <Jeremiah.Blake@charter.com>
Subject: Notice - upcoming changes

Agenda Item # 146
Date 7/28/21



Re: Charter Communications – Upcoming Changes

Dear Franchise Official:

At “Spectrum” we continue to enhance our services in order to offer more entertainment and communication choices, and to deliver the best value to our customers. We are committed to offering our customers products and services we are sure they will enjoy.

Programming fees charged by TV networks we carry are the greatest single factor in higher cable prices, and continue to rise. Despite our best efforts to control these costs, this has resulted in a change in the rates we charge our customers.

Spectrum previously noticed you that customer pricing changes would take effect on or after June 2, 2021, however, there was a delay for a subset of customers in your area. Accordingly, effective on or after July 19, 2021, those customers are being noticed via bill message of the following monthly pricing changes, which will take effect on or after August 19, 2021. Customer promotional rates will not change until the end of the promotion period.

| Services/Products/Equipment | Pricing Adjustment |
|------------------------------------|---|
| Broadcast TV Surcharge | Will increase by \$1.54. This reflects the costs incurred from local Broadcast TV Stations. |
| Spectrum Receiver/Digital Adapter | Will increase by \$1.00 per receiver/adapter. |

If you have any questions about this change, please feel free to contact me at (402) 540-9265 or via email at jeremiah.blake@charter.com.

Sincerely,

Jeremiah



Jeremiah Blake | Director, Government Affairs